# **2024 Casual Worker Market Trends Snapshot**



Australian and New Zealand workers

# **Income snapshot**

# Casual workers are upfront about pay

% extremely/very likely to



44%

Apply for a job if the pay isn't included in the job advertisement



41% Request to

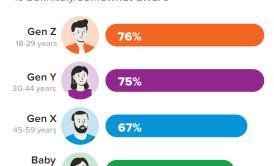
negotiate their pay

# Younger workers are more aware of their industry's

% definitely/somewhat aware

average pay

Boomers





Most important factors for career development:

Gen Y

















**37**%

# 34%

39%

#### 31%

**50**%

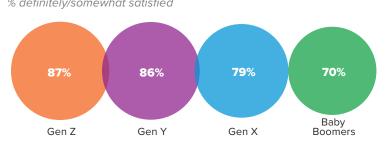
**55**%

24%

## 41%

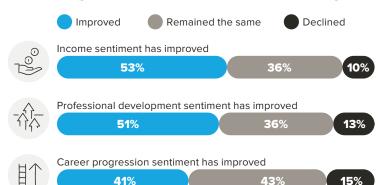
## Young workers are also most satisfied with their pay compared to their industry's average

% definitely/somewhat satisfied



#### Casual worker sentiment is improving

Attitude changes over the last 12 months towards the following:



#### 3 in 5 prioritise supplementary income amid rising costs

% strongly/somewhat agree



**60%** 

agree they will need to consider alternativé income streams to keep up with their living expenses

agree that, based on their current wages, they do not feel confident in setting financial goals for themselves



# Job movement

# What's driving movement in the workforce?

Top 3 reasons for leaving a job in the last 2 years:





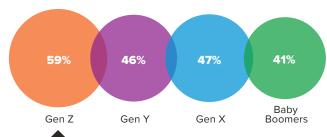


**20%**Poor management/
leadership



19% Relocation

# Half of casual workers (49%) changed jobs in the last 2 years % of workers who changed jobs in the last 2 years:



Job movement over the last 2 years is highest among Gen Z casual workers

# What casual workers want

#### Casual workers value good culture and high-quality leadership

The most important factors when accepting a new role are:

% extremely/very important



**82%**Good workplace culture



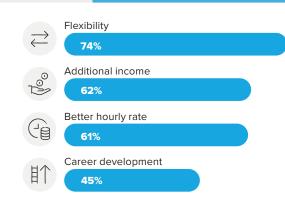
**79%**Quality of leadership/management



**77%** Income

### 3 in 4 believe the greatest advantage of casual work is flexibility

% strongly/somewhat agree the following create an advantage in their role when casual:



## The ideal workplace according to employees

How frequently workers expect the following opportunities to take place:



21%
Feedback and evaluation
Every month



23%
Formal and informal learning Every week



20% Professional development Every month



38% Income increases Every year



24% Promotions Every 1-2 years

# **Tips for Hiring Managers**



**Connect** job seekers with workplaces that have a great culture



Seek to understand and communicate the leadership and management style of your workplace



**Look to include** the pay rate in job descriptions to attract a wider range of workers

### Tips for job seekers



Outline expectations around feedback and learning



**Ask** how flexibility can be achieved in your role



**Research** your industry's average pay to stay informed when negotiating salary

#### Methodology

